MICHAEL PAUL

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SUMMARY

Backend Developer and Community Manager experienced in designing scalable RESTful APIs, optimizing database operations, and scaling online communities. Leverages Python and Django to develop full-stack web applications and integrate third-party APIs. Combines a strong technical foundation in data management and information security with proven community engagement strategies to build robust architectures and improve user experiences.

EXPERIENCE

Backend Developer (IT Trainee)

EduTech Nigeria, Ibadan **April 2025 - October 2025**

- Engineered and tested robust backend architecture using Python, reducing system debugging time by 50% through the implementation of structured logic.
- Executed database CRUD operations utilizing SQLite and PostgreSQL, optimizing query performance for improved application responsiveness.

Community Moderator

Sentient **February 2025 - July 2025**

- Cultivated a welcoming environment by organizing virtual events, facilitating member engagement initiatives, and implementing effective conflict resolution protocols to maintain positive community dynamics.
- Moderated community discussions and **mediated** conflicts for a user base of 17,000+ members, ensuring strict adherence to platform guidelines.
- Implemented automated spam-filtering protocols and managed rule enforcement, reducing manual moderation workload by 50%.

Community Manager

Waste4Meal **October 2024 - June 2025**

- Cultivated and managed an engaged WhatsApp community of 270+ members, driving interactive discussions and knowledge sharing.
- Analyzed engagement metrics to refine content strategies, resulting in a 10% increase in monthly active user participation.
- Coordinated community events, challenges, and interactive sessions to encourage active participation and learning.
- Coordinated educational training programs, empowering 50+ members with income-generating skills and sustainability practices.

Community Moderator

CryptoDogs.AI **May 2024 - November 2024**

- Addressed user inquiries and **troubleshot** issues for a high-volume cryptocurrency community, maintaining a 60%+ user satisfaction rate.
- Keeping the community updated about the project milestone.
- Enforcing community guidelines to maintain a positive and inclusive atmosphere.

Data Entry

Alerzo **February 2022 - March 2022, Ibadan, Nigeria**

Alerzo empowers businesses of all sizes to reach their full potential through an ecosystem of unique business tools.

- Performed quality checks on retail and supply chain data to ensure 100% accuracy during the manual-to-system migration.
- Assisted in streamlining the company's transition to a digital workflow, reducing the time spent on manual record-keeping.
- Organized and categorized large sets of manufacturer and distributor information to improve system retrieval speeds.

PROJECT

EverBeaming E-commerce Websites

EverBeaming | https://everbeaming.com.ng/ • February 2026 - May 2026

- Developed and maintained the full-stack architecture for EverBeaming using React and Django REST Framework, building and integrating 21+ **scalable API endpoints** to support multi-vendor e-commerce operations.
- Engineered a direct-to-refund vendor return system, eliminating redundant UI inspection layers to **reduce manual return processing time by up to 50%**.
- Implemented automated server cron jobs to deploy targeted HTML email campaigns, sending scheduled 3-day and 7-day review reminders designed to **increase customer feedback rates by 30%**.
- **Debugged** critical React state bugs and rewrote real-time pricing logic, ensuring 100% mathematical accuracy across subtotals, shipping fees, and conditional discounts for all checkout transactions.

EDUCATION

Bachelor of Science in Computer Science

University of Ibadan | Ibadan, Oyo State • 2026

SKILLS

Backend Development: Python, Django, RESTful APIs, Termii API Integration

· **Community & Management:** Community Moderation, Conflict Resolution, Customer Support, Event Coordination

· **Software:** Microsoft Excel (Data Entry, Formatting), Microsoft Word, PowerPoint

· **Database & Architecture:** SQLite, PostgreSQL, CRUD Operations, Debugging & Automated Testing